

WAIKELE OHANA NEWS



This Month's Cover Photo was taken at the Waikele Association Volunteer Efforts (W.A.V.E.) volunteer clean-up that took place on January 28, 2017. The W.A.V.E. teams gets together every other month to clean-up different areas of the community. If you would like to be apart of the volunteer ohana please contact our office at 676-1991 or at info@waikeleohana.com.

PERMITTED
STANDARD
US POSTAGE PAID
HONOLULU, HI
PERMIT NO. 583

Waikele Community Association
94-1030 Waipio Uka St., #103-A
Waipahu, HI 96797

Start the year with a great *loan* rate.



Make a fresh start with the Personal Loan that's right for you.

As low as
1.99% APR*
1-Year Term

As low as
2.25% APR*
2-Year Term

As low as
3.25% APR*
4-Year Term

Borrow up to \$30,000 for whatever you like, including:

- Bill consolidation
- Tuition payment
- Home improvement
- A getaway
- Anything else...

To apply, visit us today or go to
alohapacific.com



Federally Insured by NCUA



(808) 531-3711

* Personal term loan offer valid as of 11/1/16 and may be modified or canceled at any time. Valid for loan amounts from \$1,500 to \$30,000. Membership (\$5 in Regular Savings) required. APR = Annual Percentage Rate. See branch for details on applicable fees and terms. Loan terms up to 48 months. Example: monthly payments on a \$2,500 loan could be as low as \$210.75 for 12 months; or \$106.73 for 24 months; or \$55.69 for 48 months. Your loan approval and APR are based on credit worthiness. Offer includes a 0.24% discount for automatic payment from an APFCU account. New loans only. No refinancing of existing APFCU loans. Other restrictions may apply.



PRESIDENT'S MESSAGE DARRELL YOUNG

Aloha,

With the recent windy and rainy weather, and the high amount of tropical storms and hurricanes approaching the islands again this year, it's not too early to make sure our families, friends and neighbors are well stocked on emergency supplies such as bottled water, can goods, flashlights and batteries, etc., should we experience any power outages due to winds or heavy rain. Our community has been extremely fortunate thus far with only a few downed trees over its 23+ year existence. However, preparation and planning are key elements to recovery and resiliency following storms.

For those who are technologically savvy, one thing you may want to consider is the "ReadyHawaii" app created by the City and County of Honolulu's Department of Emergency Management and is available through iTunes or Google Play. Features on this app include:

- Real time local weather and public health alerts
- Create and edit your Ready profile for customized emergency plans
- Maps of shelters and the tsunami evacuation zone
- Checklist of emergency supplies

- Information on what to do during different types of emergencies
- Disaster history for the State Hawaii

In addition, with a lot of rain, let's also do our part to help "Fight the Bite" and keep mosquito borne illnesses such as Zika, Dengue, and Chikungunya at bay. Let's eliminate the opportunities for mosquitos by working to:

- Get rid of standing water in buckets, puddles, etc.
- Fix leaky faucets and outdoor hoses
- Flush out bromeliads and other leafy plants that hold water
- Clean your gutters so water runs freely
- Repair screens and jalousie windows to keep mosquitoes out
- Dispose of old tires and clean up debris around your home

The more preventative measures we take, the safer we can keep our community.

Until next time, Aloha a hui hou!

REPAINTING CAMPAIGN

As a reminder, our re-painting campaign began in January 2017. New re-painting guidelines are as follows:

The Modifications Committee requires that exterior paint on all homes in Waiale must be kept in good condition at all times. Signs of deterioration include but are not limited to: **discoloration, peeling, heavily stained with red dirt, cracking, visible black mold, fading or chalkiness of exterior coating, etc.** The Waiale Community Association **requires repainting your home every seven (7) years** to help maintain Waiale's aesthetic appeal as well as protect your home from the elements. **Exceptions to this rule will be made on a case by case basis through an appeal to the Modifications Committee if the homeowner believes that re-painting is not yet required after 7 years.**

Approval is required for ALL painting other than routine maintenance and touchup (less than 10% of the surface), including repainting with an existing original color. Color samples must be provided with the application in order to assure a good match with the original colors. These samples must

be of an adequate size and quality to accurately determine an acceptable match. Small paint samples frequently do not match the color produced by the manufacturers and large areas of solid color often convey an impact that is not readily determined from small swatches. Responsibility for precisely matching the color samples provided to the Modifications Committee ultimately rests with the owner. **"Close to" an approved color on the WCA list of acceptable colors is not enough.** Owners are cautioned not to accept a too-light tint which approaches white from paint providers after selecting one of the lighter "earth tones" from the beige color spectrum, nor should they accept paints which drift toward an unacceptable blue tint after selecting colors from among the gray hues.

Paint color should be non-reflective, flat to semi-gloss natural tones. Strong and/or bright colors, whites and very light or highly reflective colors will not be approved as primary house colors unless specifically approved as part of the original color palette for the project in question. The use

of transparent or semitransparent house stains will be considered on individual merit under these rules and guidelines. A sample of the stain on the actual material to be used must be provided.

Color paint schemes (for single family communities) are located at the WCA office (color sample MUST match WCA books). Repainting with an existing color is specifically NOT authorized in instances where previous owners painted with an unapproved color or where approval of a color not on the WCA color list was due to administrative error. Routine maintenance and touch-up painting (less than 10% of the residence) usually does not require prior approval. For the purposes of this exception, however, all colors must have been formally approved by the Modifications Committee or the General Manager, in writing. In all cases, the responsibility for verifying that an approved WCA paint application is on file in the WCA General Manager's Office rests with the owner of the Lot on which any painting is performed. Repainting the entire house using the touchup 10% rule is strictly prohibited. NOTE: Tropics at Waiale

Continues on page 7.



Notes from the Capitol

Senator Michelle Kidani



Aloha! Thank you for the opportunity to pass along some items of interest from the Capitol as our Legislative session continues. We are already within a month of completing our 60 working-day 2017 session. We have been focusing on prioritizing critical issues in the budget plan for the two years that begin on July 1, 2017.

As chair of the Senate's Committee on Education, I am especially concerned about increased funding for our public schools. We continue to explore new sources of revenue to do that, including a much-discussed constitutional amendment that would allow the state to establish a surcharge on investment properties for funds to be dedicated to education. Hawaii is the only state in the country that does not allocate property taxes to public education, and since we have only one statewide "school district," it makes sense to at least talk about setting up a statewide funding mechanism.

Should this proposal gain final approval by the legislature, the issue would ultimately be placed on the ballot for voters to decide. Full support for schools requires a commitment from all of us to make this investment in Hawaii's future.

I'm always happy to learn about students and teachers visiting the State Capitol. About a hundred third graders from Waikēle Elementary led by teacher Ms. Lori Tagami were on tour earlier this year, right before we began our legislative session. Coming to the Capitol is a great opportunity to learn about the building and all the symbolism incorporated into the architecture, and about how the laws that benefit all of us are debated. Mahalo to Ms. Tagami and the half-dozen adult chaperone volunteers who provided our students with this opportunity.

The school "Family Focus" newsletter notes that second graders have been working hard to prepare for their big spring performance later this month. Waikēle's ongoing partnership with Hawaii Opera Theater has been a real boost to arts education; I remember so well the talented sixth graders very creative "opera" from a couple of years ago. The coming show is also a reminder that a major improvement project is in the design phase for construction of a performance stage in the cafeteria. I worked diligently with the Department of Education, Principal Sheldon Oshio and Representative Ryan Yamane to make sure this important priority item was in the budget.

Working with school administrators is an ongoing process. This year, the school asked that we give priority to a request for \$7 million to build a new permanent classroom building on campus to replace five portables. Principal Oshio says the new building will give students and teachers some much needed "breathing room." I made sure the classroom building is on my top-three list as submitted to the Senate's budget committee. Decisions on funding for these kinds of projects won't be finalized until the end of our session later this month.

As always, your input on our legislative work is welcome and much appreciated. You may follow the progress of bills at the Capitol website: <http://capitol.hawaii.gov> that has been recognized nationally for how easy it is to navigate. My staff and I are always ready to help as well. I am in room 228 on the second floor of the Capitol, telephone 586-7100, or email senkidani@capitol.hawaii.gov.

I'll have a summary of our legislative session in the next issue of the *Waikēle 'Ohana News* in July. Hope you have an enjoyable summer.

Mahalo!

POWER DOWN, SAVE MONEY

Looking to cut back due to a tight budget or ready to go green? Here are a few quick and easy tips to accomplish both:

- Unplug appliances and electronics when not in active use. TVs, computers and kitchen appliances, as well as cell phone and laptop chargers, all use energy when they are plugged in—even if they are turned off.
- Use power strips. "Smart" power strips automatically turn off when electronics are off or when one main unit (like your personal computer) is powered down.
- Turn off lights. When you're not in the room or not in the house, there's no need for all the lights to be on.
- Clean and replace furnace or air conditioner filters. Dirty filters block air flow, increase energy bills and shorten equipment life.
- In the warmer months, keep the shades and blinds down on south-, east- and west-facing windows. In the colder months, open them up to let the sun in.
- Activate "sleep" features on your computer and office equipment. When they go unused for a long period of time, they power down.
- Use fans instead of air conditioning when possible or combine their use to turn down the air temperature a bit. Close vents and doors to unused rooms.
- Wash your laundry with cold water – it's just as effective. Consider hanging clothes to dry in the home, or outside in an area screened from view of any streets and neighboring properties. Refer to our Modifications Committee Rules and Guidelines (p. 20) or your subassociation's House Rules for more information regarding laundry and clothes drying areas.

Thanks to CAI Online for compiling these helpful pointers!

WEBSITE IOI

by Krysten Takahama, Administrative Assistant

We recently launched our newly designed mobile and desktop user-friendly website! Please visit us at www.waikēleohana.com. During this quarterly Website IOI column I will help explain a key feature about our website or how to access certain links.

Newsletters Download Page

If you would like to download a soft copy of any newsletter please follow the below noted steps:

Homepage > highlight over resources > click newsletters download page > download desired newsletter

All newsletters dating back to 2010 are available for download.





Talk Story with Ryan

Representative Ryan Yamane

Aloha,

Happy Easter! Thank you for allowing me this opportunity to serve you and our community in the Hawaii State House of Representatives.

The legislative session is at its midway point and I plan to focus on traffic safety, speeding and graffiti issues, and crime reduction in Waikale. I have been meeting and working with our law enforcement community and fire department to introduce legislation to protect our homes. I would like to thank the Department of Transportation for hearing my concerns for the thorough work to resurface the Kamehameha Highway. I look forward to the department's improvements to improve our stretch of the Kamehameha Highway this year.

This Legislative Session I will be chairing a

new committee and serve as the Chair of the House Water and Land Committee. Furthermore I will serve as a member of the Energy and Environmental Protection Committee, and the Consumer Protection and Commerce Committee.

I am dedicated to working hard to serve you. Please feel free to contact me anytime by phone or email if you need any assistance, support, or any suggestions for this upcoming legislative session and mahalo for your continued support.

With My Warmest Aloha

Representative Ryan Yamane

Phone: 808-586-6150

Email: repyamane@capitol.hawaii.gov

Rule of the Quarter

****As a reminder you must submit an Application for Approval of Modifications, Additions, or Improvements prior to the installation of your air conditioner.*

Air Conditioner - Not visible from the street or adjacent property and the conditions noted in the Modifications Committee Rules and Guidelines are observed. Should the air conditioner be visible from any street, the unit would require proper screening. Screening of the air conditioning unit can be accomplished through the use of walls, fences, custom screens or landscaping.

Air Conditioner Screen - Air conditioner screen designs must be painted to match the color scheme of the house and kept in good repair.

Air Conditioner Screened with Landscaping - Landscaping (potted plants) to provide adequate screening from public view. Please consider the size, density, placement and ongoing maintenance of the plant(s) used in order for the air conditioner to be completely screened upon installation and thereafter. Please understand that the use of potted plants is an acceptable method of screening for air conditioners provided that no portion of the air conditioning system is visible to the street or adjacent property. Should, at any time in the future, the air conditioner or any portion of it become visible, an area of non-compliance has been created and the burden of screening rests with you, the homeowner. Therefore, it is very important to choose the appropriate plants in

order to meet and continuously comply with screening requirements. Each homeowner is responsible for checking visibility from all angles (street and adjacent properties) and, when necessary, adjusting the plants so that the screening remains fully effective on a continuous basis.

The owner may accomplish screening through the use of one or more of the following approved methods for screening:

1. Potted plants or landscape features. Consideration must be given to the size, density, placement and ongoing maintenance of the plant(s) used in order for the air conditioner to be completely screened upon installation and thereafter. Each homeowner is responsible for checking visibility from all angles (street and adjacent properties) and, when necessary, adjusting the plants so that the screening remains fully effective on a continuous basis.
2. Waikale Community Association approved louvered screen for window units (refer to ill.17).
3. Waikale Community Association approved screen for THROUGH-WALL units.
4. Walls, fences and/or gates that hide the units from view.
5. A proposed design reviewed and approved by the Modifications Committee.

Hanalani Schools



Love God. Love Others.
Challenge Yourself.



We're gaining

STEAM

Science • Technology • Engineering • Arts • Mathematics

- STEAM focused program
- 16:1 average student/teacher ratio
- Strong parent/teacher communication
- Monthly excursions (curriculum-based)
- Integrated classroom technology
- Preschool Early Reading program
- Nationally-recognized Student Government program
- Champion Science Olympiad team
- And much more!

625-0006

94-294 Anania Dr
Mililani, HI 96789

hanalani.org

WCA MEETINGS AND COMING EVENTS

HOLIDAYS

The WCA office will be closed on:

- May 29 – Memorial Day
- June 12 – King Kamehameha Day
- July 4 – Independence Day

WCA MEETINGS* & UPCOMING EVENTS

Modifications Committee Meeting
(2nd Wednesday of Every Other Month)
April 6, 2017
May 4, 2017
June 1, 2017
July 6, 2017

BOARD OF DIRECTORS MEETING
(1st Thursday of Each Month)
May 10, 2017
August 9, 2017

ANNUAL MEETING
Thursday, June 29, 2017 at 6:30pm

*If you are interested in attending any of these meetings, please inquire with the WCA office at 676-1991 so we may add you to our meeting agenda.



Covenants Corner

by Natasha Nagatoshi, Covenants Specialist

Happy Easter Waikēle Residents! I hope everyone is having an amazing 2017 so far! There has been many changes since my last article! In the beginning of January my family and I welcomed an adorable little baby girl to our family and I took a month and a half off to spend some quality time with her. Having just returned at the end of February, I am slowly easing back into my daily routine and learning to juggle my full-time job as well as an infant, toddler and 1st grader at home! Let's just say that I am taking it one day at a time and things are slowly getting easier as we get our new routine established! I am very excited to be back at to work and interacting with everyone in the community! And I am especially excited to see everyone at our upcoming Easter Egg Hunt!

RENTING YOUR HOME

Homeowners please take the time to inform/educate your tenants and guests on the Waikēle Community Associations Rules and Guidelines. In the past our office has responded to issues with in the community in regards to homes that are occupied by renters. Please take the opportunity to visit our website at www.WaikēleOhana.com for a copy of the latest WCA Rules and Guidelines. Homeowners of multi-family complexes will need to contact their property manager for a copy of the sub association house rules. Please also keep in mind that all courtesy letters, citations and/or fines are issued to the homeowner only, not the

tenant. We also recommend that home owners contact the WCA office at (808) 676-1991 prior to renting out their home so that we can update our files with all necessary contact information for the homeowner in case an issue may arise.

PARTY TENTS AND TEMPORARY STRUCTURES

Party tents, tarps and temporary structures such as lean-tos, luau enclosures, etc may be erected without Modifications Committee approval, provided that the owner shall not continue to use the structure beyond the special event for which it is planned and shall expeditiously remove the tent or temporary structure after its use. Placement of any such structure on any Lot for any purpose longer than four (4) days requires application and approval. BLUE TARPS MAY NOT be used for temporary structures.

BULKY ITEM PICK UP

As a reminder bulky item pick up for Waikēle is scheduled for the second Wednesday of every month. You are permitted to place you items curb side for pick up no earlier than the night before your scheduled pick up day and all items must be disposed of or removed no later than the Monday following your scheduled pick up date. For multi-family complexes please check with your Resident Manager or your Property Manager for information on when your bulky items will be picked up and where you can place your bulky items for pick up within your multi-family complex.

IS YOUR HOMEOWNER INFORMATION UPDATED?

Phone Numbers, Mailing Address and Email Address

Letters are the main source of correspondence that the association uses to communicate with our homeowners; however at times having a phone number or email address may come in handy. The WCA office utilizes a software system called Full Focus, which is widely used in the property management industry to store contact information, produce permits, violation letters, and track the history of the property. Ensuring that the association has your current mailing address, email address and phone numbers will assist us in the event we need to notify you of any concern. There are times that an observed violation issue will be minor and a friendly phone call from our staff will prove to be more effective than a written letter.

Owners Renting Their Property and New Waikēle Residents

In the event that you plan to sell your home, rent your home, or hire the agent to manage your property, we kindly ask that you notify the WCA office to provide us with that information. It is also the responsibility of all

new homeowners to provide the association with a copy of their deed. A current copy of the deed allows the association to send correspondence to the rightful owners and allows those owners the right to access their homeowner files and apply for modification request.

Unlike past situations, where the association was not notified of any changes to the residents living on property, violation letters that were sent by our office were not received in a timely manner resulting in a fine and/or legal action. Since all violation letters have a time sensitive deadline for compliance, it is critical that your homeowner information is correctly updated. If you rent your home, the association will promptly notify you (the legal owner) of any infractions on the property or concerns regarding your renters. This allows you as a homeowner to remain as a member in good standings and protects your investment (your home) from damage or neglect.

If there has been any change to your homeowner information, please call us at (808) 676-1991 or send us an e-mail at info@waikēleohana.com with your current information.

 PEARL HAWAII
FEDERAL CREDIT UNION



**BRANCH
NOW OPEN**
OPEN YOUR
ACCOUNT FOR
FREE*

www.phfcu.com

WAIKĒLE / EWA / SIPOHI
HONOLULU / PEARL HARBOR

*Opening your account is only \$5.00.
Initial deposit waived when enrolling
into a-accounts.



residents may obtain color schemes from their sub-association Board or designated property manager.

a. Changes of Color

Owners must obtain written approval whenever repainting involves changes in color. Only colors within the range of colors originally specified for the project will be accepted. Acceptable color schemes are available at the WCA office. Owners must ensure that their selected color scheme does not match that of immediate neighboring properties.

b. New Additions - Paint to Match

Whenever, as a condition of approval, a new addition or enclosure is required to match the existing structure, the owner will be required to carry the new paint to a natural breaking point in the building such as a corner or a change of materials, etc., in order to blend with the existing structure.

The term "paint to match" when applied to solid walls or additions or enclosures for the purposes of these rules and guidelines is defined as matching the wall color of the primary dwelling. Matching an accent or tint color using "complementary" colors does not satisfy the requirement to "paint to match." If the owner wishes to use any other color than a previously-approved primary wall color for walls, additions, enclosures, etc., formal application for approval by the Modifications Committee is required.

c. Painting Without a Permit

In all instances where painting or repainting is performed on any structure without the required WCA Modifications Committee approval on file, complete with color samples, the owner will be assessed a fine in accordance with the Waikēle Rules, shall apply for approval as set forth above, and may be required to repaint if such approval is not granted. This

rule includes repainting the entire house using the 10% touchup rule.

The above noted guidelines will be included in the upcoming release of an updated Rules and Guidelines book. All homeowners will receive a copy of the new guidelines once everything is finalized, but we wanted to send this update out to inform you of the new repainting guidelines and procedures that have been in effect since January 2017.

New Color Schemes

In addition to the new guidelines there are 18 new color schemes for all single-family homeowners to choose from. You may choose from any of the new color schemes (as long as adjacent neighbors didn't already pick it), a different color scheme that is specific to your subdivision (one that your adjacent neighbors don't have), or stick with your existing color scheme. Any color scheme you choose will still be subject to the rule stating that your color scheme cannot match your adjacent neighbor's color scheme.

How to Apply for a Re-painting Permit

Note: All re-painting applications will need to be accompanied with a photo of your home (showing roof color and current paint color). Approval for a new color scheme is subject to how your proposed color choice will match your existing dwelling.

1) Pre-approved Exterior Re-painting Permit Process: An expedited process is available to homeowners who elect to obtain paint from our pre-approved vendors, Sherwin Williams (SW) or Pittsburgh Paints (PPG). Paint codes from our pre-approved vendors have been reviewed and granted a blanket approval by the Modifications Committee. Owners wishing to utilize the pre-approved vendor paints must complete and return to the WCA office a Pre-Approved Permit for Exterior Repainting application. A permit will be immediately issued to the homeowner upon receipt of the application.

2) Standard Process: If you choose not use paint from either of the pre-approved vendors, then you will need to submit a standard application and paint samples. Approval will be subject to the samples matching the paint samples in our office.

LUNCH WITH THE LAW

by Krysten Takahama, Administrative Assistant



The second Thursday of every month WCA hosts a meeting with Honolulu Police Department District 3 Community Policing Team (HPD CPT) officers called "Lunch with the Law." Each meeting focuses on a topic that Waikēle residents and community members request. At these meetings attendees can also bring in any questions they have for HPD, join a neighborhood security watch group, join the posse to get up-to-date information on things happening in the community, and more!

For more information on these monthly meetings please e-mail krysten@waikēleohana.com. I send out email invitations to these events and will also send out reminders about the meeting prior to the event. All meetings are open to the first 25 Waikēle residents; we also welcome non-community members to these events (with priority given to Waikēle residents).

February Lunch with the Law



For the month of February, we had to schedule our meeting on a different date. Future meetings will resume as scheduled on the second Thursday of every month, subject to scheduling conflicts.

On February 22, 2017 Officer Kevin Ancog gave a presentation on what to do in an active shooter situation. This seemed to be one of the more popular topics as there was a big turnout of Waikēle residents who wanted to learn



about this. Residents learned about flight or fight methods, how to react when police give instructions, how to recognize signs of possible active shooters, and much more! Homeowners also brought in great questions for the officers which turned into very informational discussion for all attendees to participate in. Thank you to the CPT officers and Waikēle homeowners for making this another great community event!

WAIKĒLE PARK NEWS

Summer Fun, 2017 for children who have completed kindergarten to 6th grade. Summer Fun is from 8:30 – 2 pm, Monday thru Friday, except for the holiday of June 12 and July 4, 2017. Child must bring lunch, drink (s) and snacks everyday. Summer Fun Program period is from June 7 to July 21, 2017. Summer Fun Registration is on May 6, from 9 – 12 pm and continues on May 8 & 9 from 2 – 4:30 pm. ONLY 100 registered

children will be accepted, who have paid all required fees.

Teenagers, who enjoy working with children may apply to volunteer by assisting the Recreation Summer Aide during the Summer Fun Program. Hours of work are from 8:30 – 2 pm, Monday thru Friday, June 7 to July 21, 2017.

Please call Waikēle Community Park for more information at (808) 678-0871.

MODIFICATIONS IOI

by Krysten Takahama, Administrative Assistant

Just a reminder to homeowners wishing to modify their homes: anything done to the exterior of your home MUST get Waikele Community Association (WCA) approval. We require you to fill out an "Application for Approval of Modifications, Additions, or Improvements"—this form can be obtained from the WCA office or by logging onto www.WaikeleOhana.com. From the home page highlight over resources > select current residents information > tools: modifications > download: application for approval of modifications, additions, and improvements.

Photovoltaic Application Process

The permitting and processing of the application is fairly simple as long as all of the correct documents are submitted. Please see the following helpful info bullets below as they detail everything you need to know about submitting a PV application, including the documents you need to submit in order to obtain a WCA permit...

- There is NO fee for a photovoltaic application
- Submit a completed and signed application
- Submit a roof plan/plot plan showing where the panels will be installed on the roof
- Submit a brochure on the type of panel and micro-inverter, if any, to be installed
- Submit a copy of the approved DPP Building Permit from the City and County

If one, or more, of the abovementioned documents are missing at time of application submission, the WCA will be unable to grant you a permit. ALL documents must be submitted before processing the application. I am more than happy to work with you and your solar company to obtain all of the necessary documents for PV installation.

Please remember that you are not allowed to do any modification to your home without obtaining WCA approval first. The turnaround time for PV application approval is generally short, but it is highly recommended you turn in your application and supporting documents a month ahead of date of installation to allow yourself ample time in case any additional documents are missing (which will hinder the application process).

Modification Permit Display Reminder

Please remember to post your green permits somewhere visible from the street during construction or installation. This lets the Covenants Specialist and neighboring properties know that you are in the process of doing a modification to your home and that you have approval from WCA. Your permits are good for 120 days from date of issue. If, for any reason,

your permit is set to expire and you need more time please contact me via phone or e-mail and notify me of the situation. I would be more than happy to assist you!

Frequently Asked Questions

- 1) **Where can I find a copy of my plot plan?**
The WCA keeps a copy of the single family home plot plans in the office. If you would like a copy of your plot plan, please call or e-mail the office and we would be happy to provide you with one, if available. If, in the event the association does not have a copy of your plot plan, you can contact the original homebuilders of your subdivision (Assn. can provide you with the contact number)
- 2) **What does my plot plan show me?**
Your plot plan is a basic layout of your home that shows the setbacks and property lines of your home. This is NOT as detailed as a blueprint of your home. If you would like blueprints, you will need to contact the original homebuilders of your subdivision.
- 3) **How much is the permit processing fee for my modification?**
The permit processing fees can be found in the 2011 Modifications Committee Rules and Guidelines on page 6.
- 4) **Do I get my permit processing fee back if my application is disapproved?**
Permit processing fees are non-refundable. In the event that you paid a fee and your application gets disapproved, you are invited to resubmit any updated plans within 120 days at no additional cost for review for by the MC.
- 4) **What do I have to provide with my application?**
The answer to this question varies; however, you can get a general understanding of what you need to provide with your applications in the 2011 Modifications Committee Rules and Guidelines on page 5. If you would like to know exactly what you need to provide for your specific modification, you may e-mail me at krysten@waikeleohana.com.
- 5) **How long do I have to wait for approval/disapproval?**
Per the rules and guidelines, upon submitting your application "depending upon the complexity, accuracy and adequacy of the plans, the review process by the MC may take anywhere from 1 to 6 weeks after receipt of the completed application package." (pg. 6)
- 6) **As long as I submitted everything, does that guarantee that my plans will be approved?**
You are NOT guaranteed approval. "Appli-

cations may be disapproved, approved, or approved with changes. If the plans are disapproved, the plans must then be revised to conform to MC design requirements and resubmitted for reconsideration and approval within 120 days to avoid additional permit processing fees." (pg. 6)

- 7) **I got the WCA green permit, now what?**
After receiving your permit from WCA, make sure that your green permit is displayed somewhere visible from the street so that our covenants specialist can easily view it during her inspections. If you are doing any modification to your home and do not have your WCA permit displayed, you may be subject to a covenants courtesy letter and/or fine.
 - 8) **Can I start work WITHOUT a WCA permit?**
No. Any work done without a WCA permit is subject to an after-the-fact fee set by the MC. In addition, if the work is not done in compliance with WCA modification standards, you will be required to remove the work at your own expense.
If ever you have any questions or need clarification on what you need to submit for any modification you wish to do to your home, please call the office at 676-1991 or email me at krysten@waikeleohana.com. I am more than happy to assist you.
- *Please keep a few things in mind in regards to the permit process and the permit itself:**
- 1) The Modifications Committee meets the first Thursday of every month. If you feel that you need to explain your plans further and would like to attend the meeting, please call the office at (808) 676-1991 or e-mail info@waikeleohana.com to be put onto the meeting agenda.
 - 1a) To have your application and plans reviewed at the meeting, ALL documents must be submitted to the WCA no later than 12PM the day before
 - 2) The permit approval process for any modification can take anywhere from 1 to 6 weeks upon date of receipt of the application.
 - 3) If your plans were disapproved by the Committee, you will be allowed to revise your plans and resubmit to the WCA (within 30 days) without an added application processing fee.
 - 4) You are NOT allowed to perform any work to the exterior of your home until you receive your permit from the WCA.
 - 5) Permits last for 120 days (4 months) if you need an extension, please call the office to request one—this is to be done when your permit is set to expire.
 - 6) Deviations from your approved plans will null and void your permit—corrective action will be necessary to bring the modification into compliance.
 - 7) Attached to each permit is a "Modification Completion Form." It is the homeowner's responsibility to fill out the form correctly upon completion of the project and to return it (via mail, fax, or in person) to the WCA office.



MANAGER'S MEMO

Malcolm C.C. Ching, General Manager

Education before Enforcement

Education before enforcement was a term I created when I first started at the Waikele Community Association back in 1997. The philosophy was to put more emphasis on educating our residents about the rules and regulations before sending out a citation and a fine for non-compliance. Even though our office policies allow to us to issue a \$50 fine when a violation is not resolved after 15 days, generally our staff will exhaust every effort to bring the matter to the attention of the homeowner and work with them until the violation is resolved. So if you happen to receive a letter in the mail or a courtesy visit from the WCA staff regarding a covenant violation on your property, think of it as a friendly reminder not a citation. A citation is when a police officer gives you a ticket for speeding resulting in a monetary fine...a friendly reminder is when that officer kindly asks you to slow down and lets you go with a warning.

Congratulations to WCA Staff

I would like to congratulate Covenants Specialist **Natasha Nagatoshi** and

Administrative Assistant **Krysten Takahama** for receiving their 5-year service awards with the Waikele Community Association. This is an important milestone in their professional careers. They have both excelled in their positions at the WCA and are currently working towards their first professional designation with the Community Association Institute. Having an experienced and well trained staff is always a big plus for any planned community.

Homeowner Information Coffee Hour

Playing sports is fun if you know the rules and how to play the game. It is the same way with living in a master plan community like Waikele. So, we will be having a homeowner's coffee hour at our WCA office conference room starting in April. At this informal meeting, you will be able to meet the WCA staff, ask questions about the community, hear of upcoming events, and what services we offer. Coffee and light refreshments will be provided. If you are interested in attending our next coffee hour in April, please send an email to malcolm@waikeleohana.com.

BECOME A WAIKELE POSSE MEMBER TODAY!



Since starting the Waikele Posse a couple of years ago, our emails now reaches over 700 people. Members of the Waikele Posse are sharing the security alerts with their friends, family, and neighbors. By using this simple technology of email, we are able to disseminate valuable and "real-time" information about criminal activity in our community. Our Posse program has been called upon many times to assist our local police department. If you would like to receive our posse emails, please send an email at Malcolm@waikeleohana.com and put "sign me up" in the subject line. According to HPD, Waikele is the only master plan community in the state that has such effective security information system like the Waikele Posse. The information that we provide posse members is free...but the information we receive from our posse members is priceless.

BE A PART OF OUR WAIKELE OHANA NEWSLETTER!



If you are a Waikele Homeowner and would like to submit an article that you feel would benefit our community, we would like to hear from you. The *Waikele*

Ohana News newsletter is distributed every quarter (4x a year), so were always looking for homeowners to get involved. Whether there is someone in your family or in our Community who has been presented with an award, done something special that you feel they deserve recognition for, or someone you would like to recognize for being a good Samaritan, please contact me via email at natasha@waikeleohana.com, or call (808)676-1991.

Please keep in mind that all articles will be reviewed and edited before being published, and may be denied if the content of the article is not appropriate.



Nathan Tachino LTCP, Agent
94-1024 Waiole Uka St Ste 203
Waipahu, HI 96797
Bus: 808-677-5800
www.nathantachino.com

Save \$761.* Combine Home & Auto.

Save money and time when you combine your home and auto insurance. Just another way I'm here to help life go right.
CALL ME TODAY.



*Average household savings based on 2015 national survey of new policyholders who reported savings by switching to State Farm®.

State Farm Mutual Automobile Insurance Company
State Farm Indemnity Company
State Farm Fire and Casualty Company
State Farm General Insurance Company
Bloomington, IL

1901488



Waikele Community Association

Frequently Called Numbers

Waikele Community Association | 94-970 Pakela St
Ph. 676-1991 • Fax: 676-1020

All Emergencies.....	911
Abandoned Vehicles.....	532-7700
Associa Hawaii.....	836-0911
Board of Water Supply.....	748-5000
Bulky Trash Items.....	768-3200
C&C Facility & Maintenance (Pothole hotline).....	768-7777
(Roads, traffic signs & markings, Bridges, streams, flood control systems, City buildings & office facilities, City vehicles & heavy equipment, parks, Streetlights, etc.)	768-3343
C&C Mayor's Complaint Office...	768-4141
C&C Street Light Maintenance.....	768-5300
C&C Tree Maintenance.....	971-7151
Deceased Animal Pickup.....	768-9780
(C&C Roads only - Waikele) OR.....	768-9781
Hawaiian Electric Co.....	548-7311
HECO Security Department (graffiti).....	543-7685
HECO Security Captain (Willerd Gilbert).....	543-4491
Hawaiian Properties, Ltd.....	539-9777
Hawaiian Telcom.....	643-3456
Hawaiiana Management Co.....	593-9100
Hawaiian Humane Society.....	946-2187
Landscape & Irrigation Issues.....	676-1991
Landscape AFTER HOURS EMERGENCIES ONLY.....	864-1699
Refuse & Recycling Centers (Waipahu)	676-8878
Waikele Center.....	671-6977
Waikele Elementary.....	677-6100
Waikele Premium Outlets.....	678-0786
Waikele Park/Rec Center.....	678-0871
Waikele Swimming Pool.....	678-0872

www.waikeleohana.com

COURTESY HOUSE CHECKS

Planning a trip can be stressful enough without the added worry of leaving your home empty and unguarded for days. The WCA is happy to offer "Courtesy House Checks" for our Waikele residents. If you are going to be away for a period of time, notify our office with your dates of absence and emergency contact information, and our very own Community Safety Team (CST) officers will perform routine drives through your neighborhood, checking for any suspicious activity. Planning on having friends or neighbors stop by to water plants or feed your pets? Let us know, and we will inform CST so they can identify suspicious intruders from expected guests. Take the extra step to keep your home safe – it's worth it!

What's Happening

by Krysten Takahama, Administrative Assistant



Aloha Everyone! I hope 2017 has been treating you well thus far! Spring is upon us and as usual, the months of 2017 just keep flying by. Here's a look at a couple of things that have happened since the last time I wrote to you all...

5 Years at WCA!

Thursday, March 16, 2017 marked my 5-year anniversary as the administrative assistant for the Waikele Community Association. I'd like to take this time to thank you all for some of the best years of my life. I've met some of the greatest individuals due, in part, to the many community events, volunteer program, and the "just because" visits that homeowners make to our office. When the association first hired me I didn't know what to expect. I didn't know whether I'd be here for a short or long time, but because of the great staff, business partners, and residents I know that this is where I belong. I look forward to being here for a long time to come! Here's to the next 5 years with the best community on the island...

January volunteer Clean-up

WCA Staff was very excited to start 2017 off right with a clean-up! On Saturday, January 28, 2017 we had about 20 W.A.V.E. volunteers come out and clean-up the whole Lumiaina Street from Kam Highway all the way to the end of the shopping center. It was amazing to see the amount of rubbish everyone picked up in such a short amount of time! They found stools, clothes, cups, candy wrappers, you name it – they found it! On behalf of the Waikele Community, we wanted to thank all the volunteers who participated in our first clean-up of the year! We look forward to another year with this successful volunteer program!

March volunteer Clean-up

Time and time again the volunteers of Waikele prove just how dedicated they are to keeping the community beautiful! On Saturday, March 4, 2017 Waikele volunteers cleaned up not 1, not 2, but 3 streets (Pakela St., Kukula St., and Paiwa St.) in just 1 hour! I'm so privileged to be a part of this awesome volunteer team!

Thank you to all 25 volunteers who sacrificed some of their time to help us clean-up the community and continue to keep it the most beautiful community in the State of Hawaii! Your hard work does not go unnoticed! We appreciate you!

Join the Volunteer Team!

What better way to stay active in your community than to be a part of a great volunteer team! We are always welcoming new volunteers so please do not hesitate to contact me if you or anyone you know is interested in volunteering around the community! Volunteering is a great way to get active in your community as well as build lasting relationships with your neighbors. It is so great to witness the life-long friendships that have been formed between active volunteers who all have the same vision for Waikele.

WCA hosts clean-up events every other month up until the holiday season. Our next couple of clean-ups will be in May 2017 and July 2017. The dates, times, and places are TBA. Please e-mail me at krysten@waikeleohana.com if you are interested in participating in any clean-ups to follow!

We all have one goal in mind, and that is to keep Waikele the beautiful community that you all love living in! I look forward to hearing from current and new volunteers alike. Again, I hope you all have a joyous holiday season!



WHO'S YOUR PROPERTY MANAGER?

By: Natasha Nagatoshi, Covenants Specialist

Throughout the year, the WCA office often receives many phone calls and emails regarding questions or concerns such as parking, payments, landscaping problems, etc. from homeowners living in the Waikele sub-associations. Within the Waikele Community there are 13 Sub-Associations: Celebrations, Fairway Village, Highlands, Ho'okumu, Ho'omaka, Ho'omalua, Mahi Ko, Park Glen, Park View, The Greens, Tropics, Viewpointe, and Village on the Green.

Although each sub-association is subject to the WCA governing documents and rules, they are also considered separate entities. Each sub-

association has their own set of governing documents and rules, which may be stricter than the WCA governing documents and rules. Each sub-association also has its own separate maintenance fees. Therefore, each sub-association has their own property manager who is responsible for any matters involving a particular subdivision.

For all single family homeowners please feel free to contact the WCA office for any of your questions or concerns.

Please see the list below to find out who your property manager is:

SUB ASSOCIATION	PROPERTY MANAGER	PHONE NUMBER
Celebrations	Touchstone Properties	
	Lillian McCarthy	566-4100
Fairway Village	Hawaiiana Management	
	Tom Heiden	593-6860
Highlands	Hawaiiana Management	
	Kim Hieda	203-5219
Ho'okumu	Hawaiian Properties	
	Susan Nichols-Afuso	440-6521
Ho'omaka	Hawaiian Properties	
	Susan Nichols-Afuso	440-6521
Ho'omalua	Associa Hawaii	
	Elizabeth O'Neill	837-5231
Mahi Ko	Hawaiiana Management	
	Kim Akana	593-6354
Park Glen	Hawaiian Properties	
	Leslie Chang	539-9723
Parkview	Hawaiiana Management	
	Angelique Gutierrez	593-6886
The Greens	Hawaiiana Management	
	Kim Akana	593-6354
Tropics	Hawaiian Properties	
	John Jepsen	539-9719
Viewpointe	Hawaiiana Management	
	Irma Pante	593-6353
Village On The Green	Touchstone Properties	
	Jadean DeCastro	566-4100

CITY AND COUNTY PROBLEM REPORT

<http://www1.honolulu.gov/csd/publiccom/fixit.htm>

Have you ever noticed a burnt out or flickering street light, fallen street sign or gaping pothole in the Waikele community and wondered when the City is going to get around to fixing it? Chances are, they haven't been alerted to the concern yet. You can change that! Now it is easier than ever to report problems like these to City & County for further action. Visit the website above or if you have a smart phone download the app "Honolulu 311" to submit a brief description of the problem,

photo and its location, and the report is passed on to the appropriate department. It only takes a few minutes. On the many occasions I've submitted a report to the site, I've received a response within a few days to update me on the status of the repair. The next time you see a problem in Waikele that falls under City & County jurisdiction, take note of the details and submit a report to the above website. Your community will thank you for it!

Goodbye Junk. Hello Relief!

\$25 OR \$50
off half a load or less* off over half a load*

1-800-468-5865 | 1800gotjunk.com



*Cannot be combined with any other offer and is not redeemable for cash. Not valid on single items or numerous charge pickups.

PROPERTY MANAGEMENT SERVICES

- 10 years of experience
 - Military & other discounts available
 - Fully licensed and insured
 - Locally owned
- PH: (808) 224-0663



WAIKELE COMMUNITY ASSOCIATION

BOARD OF DIRECTORS

President: Darrell Young
Vice President: Jim Carberry
Treasurer: Dennis Makabe
Secretary: Denton Chun
Director: Mel Morita
Property Manager: Michele Alueta
General Manager: Malcolm Ching
Covenants Specialist: Natasha Nagatoshi
Admin. Assistant: Krysten Takahama

Waikele Community Association
 94-970 Pakela Street, Waipahu, Hawaii 96797
 Ph: 676-1991 Web Site: www.waikeleohana.com

R.E.D. Media, Inc.

Publisher: Pam Davis
Sales Director: Jeff Davis
Design: Coreiya Design

Waikele Ohana News is published quarterly for the Waikele Community Association by R.E.D. Media, Inc.. The publication is intended to notify homeowners of community issues, rules, policies, meetings, events and any other matters of community interest. Articles of interest and photographs may be submitted to the publishers office for consideration. If you require your article or photos returned, please enclose a self-addressed stamped envelope. Publisher and the community association reserve the right to edit or reject any submissions.

For more information on advertising call 593-0228 or e-mail: info@redmediahawaii.com

Real estate cannot be lost or stolen, nor can it be carried away. Purchased with common sense, paid for in full, and managed with reasonable care, it is about the safest investment in the world. ~ Franklin D. Roosevelt



COLLEEN PANG-WONG
Count On Colleen
 B • CRE • CRS • GRI • L • PRO • MNA



RB-16835

When it comes to the place she calls home, Colleen Pang-Wong has one love—the breathtaking surroundings of Waikēle. As a real estate professional, Colleen's passion for home and intimate connection to its every facet helps others in the community make the most of the abundant opportunities in this incomparable corner of the world.

Since 1993, Colleen has specialized in Waikēle and guided countless buyers and sellers through successful transactions. She knows the complexities of this unique market inside and out, and her raving fans will agree, they could not have achieved such amazing results without Colleen's unsurpassed knowledge and expertise. So, if you're in the market to buy or sell in Waikēle, count on the professional who knows and loves the area. *Count on Colleen.*

SOLD



www.WaikēleHome4Sale.com

Champions at Waikēle. Remodeled golf course frontage home. Sold in a weekend over asking. Curious about your home value? Let Colleen show you how to best sell your home in today's market!

ASSISTED BUYERS



www.RealEstateOahu.com

Kāhilo at Makakilo: This lovely 4/br home includes a large floorplan, PV and solar hot water system, upgraded countertops, new hardwood laminate flooring, new appliances, and a landscaped yard with irrigation system!

Customer Corner



There just isn't enough words to describe how awesome Colleen Pang-Wong is. She helped us find our dream home in Hawaii! She assisted us even before we had arrived on the island. She Facetimed open houses so that we could get a feel for what houses look like on Oahu. This was extremely helpful. She is incredibly detail oriented, and at every step, she was our advocate. She wastes no time when it comes to seeing open houses - which we found to be a critical factor in buying our home! Her connection on the island with other agents and home related matters is astonishing. She even showed up at the close of escrow to take notes for us! Not only that, she gave us great advice on schools, shopping, and places to visit, as we have a toddler. Colleen is a superb realtor and we will definitely work with her again when we sell our home. Highly highly recommend her! ~ Jubee & Justin

www.WaikēleRealty.com

808-375-4663 • www.RealEstateOahu.com

